

QueueMetrics Pricings

Increase agent productivity and improve your call center management with our professional solutions.

On-Premise

<p>QueueMetrics 10</p> <ul style="list-style-type: none"> ✓ up to 10 agents ✓ unlimited supervisors ✓ free mail support ✓ free updates <p>from CHF 600 per year</p> <p>Buy</p> <p>With a 4-year license you save 50% on shorter licensing and get the AGAW module for free!</p>	<p>QueueMetrics 20</p> <ul style="list-style-type: none"> ✓ up to 20 agents ✓ unlimited supervisors ✓ free mail support ✓ free updates <p>from CHF 1200 per year</p> <p>Buy</p> <p>Pssst - with a 4-year license you save 50% on shorter licensing and get the AGAW module for free!</p>	<p>QueueMetrics 50</p> <ul style="list-style-type: none"> ✓ up to 50 agents ✓ unlimited supervisors ✓ free mail support ✓ free updates <p>from CHF 1800 per year</p> <p>Buy</p> <p>TIP: With a 4-year license you save 50% on shorter licensing and get the AGAW module for free!</p>	<p>QueueMetrics 100</p> <ul style="list-style-type: none"> ✓ up to 100 agents ✓ unlimited supervisors ✓ free mail support ✓ free updates <p>from CHF 2500 per year</p> <p>Buy</p> <p>Hey! With a 4-year license you save 50% on shorter licensing and get the AGAW module for free!</p>
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☁ In the Cloud ☁

QueueMetrics
Live

- ✓ no installation
- ✓ no maintenance
- ✓ free mail support
- ✓ automatic updates
- ✓ monthly subscription
- ✓ one year data retention
- ✓ supports PBX clusters

only
8 CHF
per agent/month

Discounts available on yearly subscriptions.

[Buy It Now](#)

Unlimited agents and clustered licenses for multiple PBXs are also available, contact us for more info.

On-Premise Notes:

- All prices in Swiss Francs (CHF)
- Minimum subscription duration of one year
- For the on-premise version, a 50% discount is available for **registered non-profit, non-governmental institutions**. Contact us for details.
- If you need to run QueueMetrics in an **Active-Passive High-Availability mode** (different servers running QueueMetrics in parallel for backup purposes) add the **Hot-Backup** to your purchase. The cost is half the price of the main license if purchased together.
- QueueMetrics **on Premise** version is **not supported nor available for Appliances under 50 agents**. If you are not sure if your product is compatible with QueueMetrics on Premise, please contact our **sales department**.

[License Notes](#)

Other services

- [Expand License](#)
- [Remote Support](#)
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- [Remote Installation Service](#)
- [Customization Proposal](#)
- [High Availability](#)
- [White Label QueueMetrics](#)

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